

Volunteer Terms & Conditions for earning Reward Points for Riding Lessons.

It would appear that many of our Volunteers are not aware of how the 'Points System' Works. Therefore, I have listed a full explanation below of how to earn the points required for free riding lessons.

1. Volunteers must be 12 Years Old or more.
2. Volunteers must work 1 evening in the week [Tuesday – Thursday Between 4 – 6 pm.] and 1 day at the weekend.
3. If a Volunteer is unable to work in the week they must do additional hours and duties at the week-end. All Volunteers MUST earn a minimum of 10 Points per week to qualify.
4. All Volunteers must have attended – and earned the minimum points - for at least the previous 3 consecutive weeks.
5. All Volunteers must have at least 1 paid lesson per week.

Each new volunteer will be paired with a Senior Volunteer or Member of Staff until they have completed their Induction and Training. Until that time they are not permitted to enter any stable with a horse or pony inside unless accompanied by their Trainer.

Points are awarded for the following duties;

1. Mucking Out
2. Leading Clients on Beginner Lessons.
3. Sweeping the Designated Areas
4. Tacking Up the horses/ponies for lessons.
5. Untacking them at the end of their lesson.
6. Filling Hay Nets.
7. Chucking up the muck into the skips.
8. Skipping Out the muck at regular intervals.
9. Cleaning Designated Areas.
10. Cleaning Tack.

There is a room assigned to the Volunteers where they may keep their belongings or spend their breaks. However, it must be kept in good order. Failure to do so will mean you will not be allowed access in the future.

The Staff Room is solely for the use of Staff and Senior Volunteers only. You can use the Staff Room for your lunch break with your Trainer's Permission.

You are reminded that taking photos and recording videos is not permitted in the Barn at any time. Additionally your family friends cannot enter the Barn unless invited by a Member of Staff.

If there is available time you may be asked to groom one of the horses by your Trainer. However, grooming is not to be used as an excuse to avoid less pleasurable duties and is only to be carried out when asked. You will only be rewarded with points if your Trainer has asked you to carry out this task.